



**AeiouPartiesLtd**

**TERMS AND CONDITIONS FOR  
PROVISION OF SERVICES**



1. All quotations provided by AEIOU PARTIES Ltd lapse thirty (30) days after issue.
  - 1.1. All prices are inclusive of Value Added Tax and any other sales tax or excise duties
  - 1.2. A party is not booked until either a deposit has been paid to AEIOU PARTIES Ltd and cleared into our bank account, or the full amount has been paid and cleared and we receive a signed contract. You will receive a confirmation from us, acknowledging payment and confirming the booking.
  - 1.3. AEIOU PARTIES Ltd may at any time terminate the Contract forthwith by written notice to you if you fail to pay to AEIOU PARTIES Ltd any sum when due.
  - 1.4. You are responsible for ensuring the accuracy of the contract submitted and for giving AEIOU PARTIES LTD any necessary information within a sufficient time to enable perform the contract.
  - 1.5. If you wish to make an amendment to the contract you should request the amendment in writing and AEIOU PARTIES LTD will within a reasonable time let you know. This amendment may affect the price related to the service.
  - 1.6. If AEIOU PARTIES LTD considers in its discretion that any amendment would jeopardise the safety of any child or is otherwise unsuitable for any other reason it may refuse to accept such amendment.
2. You may cancel a contract by notice in writing to AEIOU PARTIES LTD. We cannot accept messages left on voice mail as notification.
  - 2.1. If a party is cancelled less than 48 hours prior to the start date full payment will be required. If cancelled more than 48 hours, but less than 4 weeks before the date of the party, your deposit will not be refunded. If you cancel more than 4 weeks in advance, full refund will be given, minus £50 admin fee.
  - 2.2. If your party is cancelled with at least 24h notice before the start date, the deposit can be transferable to another date, subject to availability, and within 6 months of the original start date if we are available
  - 2.3. In the event of extreme weather conditions, then you can cancel a party and transfer it to an alternative date within 6 months of the original date, but only if your entertainer is unable to get to the party. If the entertainer is able to get to the party and you still cancel then the deposit is non refundable and non transferable to another date.
  - 2.4. Unless you have already paid the balance in full, the remaining balance for the entertainment must always be paid in cash on the day to the entertainer/s immediately after the party entertainment is completed. Please note entertainers cannot accept cheques, card payments or any other form of payment.
  - 2.5. In the unlikely case that refunds or compensation is requested, you accept that any refunds or compensation given, will be limited to the total value of the cost of hiring our services, being in this case considered a total refund if for any reason the



entertainer does not arrive and the service is not provided at all unless given notice or previous agreement. In the case of a party in which the service was provided, a refund percentage of up to 50% will be considered upon request if the service provided was not satisfactory, after careful evaluation of the completion of the detailed activities mentioned in the booking form and the circumstances provided by both client and entertainer, analyzing materials used, time spent and services given.

3. AEIOU PARTIES LTD shall ensure that all staff have been interviewed and have a valid up to date DBS (formally CRB) certificate. We used reasonable endeavours to ensure all staff are suitably qualified and trained to carry out the entertainment required.
  - 3.1. Our entertainer(s) will require a table and will need access to electricity. If your party is outside we would ask that any extension cables/leads are running along dry ground and are not near or on any wet or damp surfaces.
  - 3.2. It is your responsibility to ensure that all children attending a party are appropriately supervised at all times. We regret, for safety reasons, we cannot conduct the entertainment unless at least one adult is present in the room the entire time.
  - 3.3. AEIOU PARTIES LTD may charge you for the costs of any damage to property of any person caused by your breach of this clause.
  - 3.4. You acknowledge and agree that AEIOU PARTIES LTD may take video and photographic footage of Children attending any event and that appropriate footage which does not compromise the safety or security of any child may be used by AEIOU PARTIES LTD for the purposes of promotion and marketing.
4. We retain the right not to conduct certain activities, or suspend the party without liability, if we feel a child or children are not responding appropriately, acting inappropriately, or are too riotous and therefore we deem it unsuitable to continue.
5. AEIOU PARTIES LTD does not take responsibility for children causing damage to a venue or any property that the party is held in. This includes, but is not limited to a home, hired venue or public area.
6. The Contract shall be governed and construed in accordance with English law and the parties irrevocably submit to the exclusive jurisdiction of the courts of England.